

AAMI HOME CONTENTS INSURANCE

ADDITIONAL INFORMATION GUIDE

The Additional Information Guide (AIG) provides you with additional information about how we calculate premiums and our excesses and discounts. You should read this AIG together with our Home Contents Insurance Product Disclosure Statement (PDS) dated 18/09/20.

This AIG is relevant to you if you obtain a quote, or your renewal premium is calculated, on or after 14 November 2021.

About your premium

The cost of your insurance is called the 'premium'. Your premium will depend on many factors. Your premium for each period of insurance will be shown on your certificate of insurance.

We'll calculate your premium based on:

- Your risk.
- Any discounts applied.
- Compulsory government charges such as stamp duty and GST.
- Fire Services Levy, where applicable.
- The AAMI Flexi-Premiums® excess you choose.

Your risk – we work this out using factors we consider important, including the address, occupancy type, the type of property where your contents are kept, the materials and characteristics of the home/unit, relevant claims history, how you pay your premium, age of oldest insured, the amount and type of cover you select, the policy options chosen and prior insurer.

This is not a list of all our risk factors. We collect information in relation to risk factors from you and other sources. The importance we place on the factors we use can change and how these factors combine to affect your premium will differ from person to person. We may add or remove factors. Your premium will cost less if you pay annually, rather than by instalments.

The premium you pay is also affected by other things including:

- The cost of claims we have paid to other customers and claims we expect to pay in the future;
- Our expenses of doing business;
- Other commercial factors.

When determining your renewal premium, we also consider your previous premium. As such we may limit movements up or down.

Premium discounts

Discounts are also a factor that can affect your premium. The premium you pay for your insurance includes any discounts we have given you. Any discounts are usually calculated and applied before the application of government taxes and charges.

From time to time we might also offer discounts or some other special offer as part of a marketing campaign. If we do this, separate terms and conditions will usually apply. The amount and type of discounts that may be offered can change or be withdrawn.

We regularly offer a discount for buying a new policy online through our website.

If you are eligible for more than one discount, we usually apply any subsequent discount to the already discounted premium.

Combined Building and Contents discount

We reward you with a discount for combining your building and contents for the same address on the same policy with us. This discount does not apply to Optional Extra Cover Portable Valuables.



Government taxes and charges

After we have calculated the amount to cover your contents insurance policy any applicable, stamp duty, other government charges and any levies are then applied.

Your excesses

The amount and types of excesses that apply to your policy are stated on your certificate of insurance or in the PDS. The different types of excesses are:

AAMI Flexi-Premiums® excess

You can choose from a number of AAMI Flexi-Premiums® excess levels between \$200 and \$5,000. Some renewing policies may have an AAMI Flexi-Premiums® excess below this minimum (which you can choose to increase).

Additional excess

In some circumstances, we apply an additional excess to your policy based on our assessment of your risk.

Extra Cover excess

The extra cover excess is \$100.

Unoccupied excess

The unoccupied excess is \$1,000.

Financial Claims Scheme

This policy may be a 'protected policy' under the Federal Government's Financial Claims Scheme (FCS) which is administered by the Australian Prudential Regulation Authority (APRA).

The FCS only applies in the extremely unlikely event of an insurer becoming insolvent and the Federal Treasurer making a declaration that the FCS will apply to that insurer.

The FCS entitles certain persons, who have valid claims connected with certain protected policies issued by that insurer to be paid certain amounts by APRA.

Information about the FCS can be obtained from APRA at apra.gov.au, www.fcs.gov.au or by calling **1300 55 88 49**.